



Improving support
for a stronger third sector

Capacitybuilders' Newsletter 11 January 2010



Welcome to the Capacitybuilders' Update

Top story:

New edition of Improving Support magazine now available.

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Personalised services for education and learning: a call for evidence.

Voice10: the Social Enterprise Coalition's annual conference.

New edition of Improving Support Magazine now available



Copies of the new Improving Support Magazine are now available. The theme of this second edition is 'Change'. Published by Capacitybuilders, the magazine sits alongside the **Improving Support website** to bring together practical resources and learning for those delivering support and advice to the third sector.

Articles in the new edition of the magazine include:

- "Ask the expert". Six support sector experts discuss how future changes might affect the way that support organisations work over the next five years.
- An in-depth feature on the future of volunteering and how third sector support organisations are finding innovative ways to help frontline organisations meet the volunteering challenges ahead.
- An insight into five new media and communications tools that are changing the way in which organisations campaign.

To sign up to receive copies of the magazine, [please email us](#).

International approaches to third sector support event

This free event, to be held in London on January 26 and hosted by Capacitybuilders, will share learning about overseas approaches to capacity building as identified in the [recently published research report](#). It will encourage delegates to consider how this learning could be applied within an English context.

Delegates will also hear from a range of other interesting case studies highlighted in the research report and will be given the opportunity to exchange ideas and experiences throughout the day. **Limited spaces are available**, click here to [find out more about the event](#) and to [book your place](#).

Capacitybuilders' regional stakeholder events



Following the success of events held in the West Midlands and London at the end of 2009, we are pleased to report that five more regional events are scheduled between February and March.

Working in partnership with a range of organisations, including Government Office and the Big Lottery, these invite only events will bring together grant holders to share learning and best practice and showcase recent achievements. Agenda topics include discussion about 'future strategic opportunities and challenges for the third sector' and a practical workshop on the benefits of social networking and new media.

To find out more about these events, please visit the [regional pages of our website](#).

Case studies - sustainability for support services



Capacitybuilders has recently commissioned a series of case studies which look at how third sector support providers have made themselves, or the services they provide, more sustainable as a result of Capacitybuilders funding.

Two case studies have now been completed and are available at:

<http://www.capacitybuilders.org.uk/research/sustainability-support-services>. One focuses on the successful merger of Council for Voluntary Service's in Warwickshire, the other looks at the impact

of Voluntary Action Rutland's capital project which has brought about a boost to earned income. More case studies on various aspects of sustainable models of support services will be published in the coming weeks.

Personalisation - call for evidence

The Cabinet Office Advisor on Third Sector Innovation, Rt. Hon Anne McGuire MP, is seeking your ideas and evidence about the role of third sector organisations in personalisation.

This includes how the Government can support the sector to participate in personalised services, unlocking its potential to help people achieve the best learning outcomes through this new way of delivering services.

The deadline for submission is Friday 22 January 2010. For more information on how to submit information and what is required, please [visit the Capacitybuilders website](#).

Voice10 - the Social Enterprise Coalition's annual conference

Cardiff International Arena, Cardiff, Wales 1 - 2 February 2010

Voice10 is the UK's landmark conference for social enterprise. Now in its sixth year the 2010 event will be hosted in Wales for the first time.

With the UK still in a recession, now is the time to challenge the 'usual' approach to business. At Voice10, the movement will come together to respond to some key questions and provide answers to challenges we are facing. To find out more about the event and to register, [visit the Voice10 website](#).

Please feel free to share this e-bulletin or any of the information in it with your members and contacts. If you have a news item that you think may be of interest to us, please email info@capacitybuilders.org.uk

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